



(RESEARCH ARTICLE)



Bridging gaps in preventive healthcare: Telehealth and digital innovations for rural communities

Simeon Ayo-Oluwa Ajayi ^{1,*}, Olayemi Oluwatosin Akanji ², Oluwaleke Akinwale ¹, Aisha Katsina Isa ¹, Philip Bitrus Kaya ¹, Onyeka Mary Ukpoju-Ebonyi ¹ and Jean-Marie Akor Ebonyi ¹

¹ School of Integrated Science, Sustainability, and Public Health, College of Health, Science, and Technology, University of Illinois, Springfield, USA.

² Department of Medicine and Surgery, College of Health Sciences, Bowen University, Iwo, Osun State, Nigeria.

World Journal of Advanced Research and Reviews, 2024, 24(03), 2861-2872

Publication history: Received on 18 November 2024; revised on 26 December 2024; accepted on 28 December 2024

Article DOI: <https://doi.org/10.30574/wjarr.2024.24.3.3984>

Abstract

Background: Healthcare access has become one of the most imperative issues globally, with a significant discrepancy between rural and urban areas. This difference could be subject to ethnicity and cultural background. Given this, the position of digital innovations in appropriate healthcare delivery has become essential in bridging the gap in healthcare access. This paper seeks to determine diverse digital health inventions that address health disparities. It also examines various approaches to improve collaboration between healthcare accessibility and connectivity geared towards preventive healthcare education and awareness programs which ensure equity.

Method: A systematic review of literature on major databases like PubMed, Google Scholar and relevant sources from 2021 to 2024, and also peer-reviewed journal articles, and case studies was conducted. Key search terms included Telehealth and Digital Health; Preventive Healthcare; Rural Communities; Health Equity and Access to Health.

Key Findings: Among 11 included articles, 7 studies analyzed strategies and mechanisms developed to enhance rural healthcare. Also, 3 discussed telehealth and digital innovation awareness programs, while the remaining 1 analyzed possible policies and telehealth applications. Thus, these studies reported positive results on the adoption of telehealth and digital innovations in bridging the underlying gap between the inaccessibility of healthcare provision and the underprivileged rural community dwellers has proved substantial potential.

Conclusion: Telehealth has been confirmed to be a transformative mechanism for improving healthcare access in rural U.S. communities. Regardless of the significant infrastructural and technological hindrances, AI usage and digital innovations enhance telemedicine by improving the exactness and personalizing of awareness goals.

Keywords: Preventive healthcare; Telehealth; Digital innovations; Rural communities

1. Introduction

The unhindered access to public healthcare is now a critical global issue, highlighting a significant gap between rural and urban communities (Fariha & Uddin, 2024). This disparity may be influenced by factors such as ethnicity and cultural background. However, preventive healthcare is essential for improving public health, especially in rural communities where service availability is often impaired. Geographic isolation, socioeconomic challenges, and a dearth of healthcare professionals frequently lead to poorer health outcomes in these communities compared to urban counterparts (Benjamin et al., 2024).

* Corresponding author: Simeon Ayo-Oluwa Ajayi.

Rural communities face significant barriers in accessing routine screenings, tests, vaccinations, and educational resources, all of which are essential for the early detection and prevention of both serious and subtle health issues (Gurupur & Miao, 2021). Geographic isolation, inadequate healthcare infrastructure, and a shortage of medical professionals worsen these challenges.

Consequently, residents may miss out on critical health interventions that could help identify diseases at an earlier and more treatable stage. This limited access does not only impact individual health outcomes but also has wider implications for the overall well-being of the community, highlighting the urgent need for deliberate initiatives to enhance preventive healthcare delivery in rural communities (Hirko et al., 2020).

Thankfully, the rise of telehealth and digital innovations has significantly changed the healthcare landscape especially in terms of prevention, providing novel solutions to address existing public health challenges and defeating the barriers to efficient public health care access in rural communities (Gurupur & Miao, 2021).

(Knapp et al., 2022) posits that telehealth encompasses various technologies that allow for remote healthcare delivery, enabling patients to consult with healthcare providers through virtual appointments and platforms. This is particularly beneficial for rural communities, where transportation obstacles often prevent rural dwellers from accessing necessary medical care. By facilitating remote connections, telehealth effectively bridges the gap between patients and health care providers, ensuring timely medical attention without the need for long-distance travel (Batoool & Lopez, 2023). Additionally, this approach promotes continuity of care and encourages preventive health measures, ultimately leading to better health outcomes in underserved areas.

Similarly, digital innovations such as mobile health applications and online health platforms are empowering rural dwellers by giving them easy access to health information and resources (Butzner & Cuffee, 2021). These digital technologies enhance health literacy, raise awareness about preventive measures, and encourage a proactive approach to health management. By making information readily available, they help individuals take charge of their health and make informed decisions, ultimately contributing to improved health outcomes in rural communities.

Despite the potential that telehealth and digital innovations present, their implementation in rural areas encounters numerous obstacles (Gurupur & Miao, 2021). Issues like limited internet connectivity, complex regulations, and the need for culturally sensitive approaches must be addressed to provide equitable healthcare. Understanding the unique challenges and opportunities in rural communities is vital for effectively harnessing telehealth and digital innovations to improve access to preventive healthcare.

Given this, the position of digital innovations in appropriate healthcare delivery has become essential in bridging the gap in healthcare access. This paper seeks to determine diverse digital health inventions that address health disparities in rural communities. It also examines various approaches to improve collaboration between healthcare accessibility and connectivity geared towards preventive healthcare education and awareness programs which ensure equity and public access to preventive healthcare.

1.1. Overview of Telehealth and Digital Innovations

According to (Bingham et al., 2022), Telehealth refers to the delivery of healthcare services through digital communication technologies, allowing patients to access medical care remotely. This innovative approach has gained significant traction in recent years as healthcare systems strive to improve access and efficiency. By leveraging technologies such as video conferencing, mobile health applications, and online patient portals, Telehealth effectively breaks down geographical barriers that often prevent patients in rural or underserved areas from receiving timely medical attention (Knapp et al., 2022).

On the other hand, Digital innovations in healthcare encompass a broad spectrum of technologies designed to enhance patient care, streamline processes, and improve health outcomes (Batoool & Lopez, 2023). These innovations include telemedicine, which is a subset of telehealth focused specifically on remote clinical services and mobile health (mHealth) applications that facilitate health monitoring and management. For example, applications that track blood pressure or glucose levels enable patients to engage actively in their health management, providing data that healthcare providers can use to make informed decisions.

A key advantage of telehealth is its ability to enhance access to care (Patel et al., 2020). Patients in remote locations frequently encounter significant challenges in reaching healthcare facilities. Telehealth solves these issues by enabling virtual consultations that can take place from the comfort of a patient's home. For instance, a rural dweller experiencing

symptoms of a respiratory infection can consult a physician via video call, receive a diagnosis, and obtain a prescription without traveling long distances. This does not only save time but also reduces travel costs, complications and enhances convenience.

(Benjamin et al., 2024) opined that telehealth promotes continuity of care, which is essential for managing chronic conditions. Patients with diabetes, hypertension, or other chronic illnesses can benefit from regular virtual check-ins with their healthcare providers. For instance, a diabetic patient can utilize a telehealth platform for ongoing discussions about their blood sugar levels, dietary advice, and treatment plan adjustments. This continuous communication helps prevent complications and fosters a collaborative approach to health management.

Digital innovations also play a vital role in enhancing health literacy among patients in rural communities (Narla et al., 2020). Online health platforms and mobile applications provide users with a wealth of information regarding symptoms, treatment options, and preventive measures. For example, platforms like WebMD offer easy access to medical information, empowering patients to make informed decisions about their health. Improved health literacy leads to better patient engagement and adherence to treatment plans, ultimately contributing to enhanced health outcomes.

In terms of recent events, the COVID-19 pandemic has significantly accelerated the adoption of telehealth, prompting many healthcare providers to embrace digital solutions to maintain patient care during periods of social distancing (Hirko et al., 2020). This shift has highlighted the transformative potential of telehealth, leading to increased acceptance among patients and providers alike.

1.2. Evolution of Telehealth

According to (Bhaskar et al., 2020), the evolution of telehealth has been significantly shaped by advancements in technology and the growing need for accessible healthcare solutions. Initially, telehealth primarily consisted of basic telephone consultations. However, innovations like video conferencing and mobile health applications have emerged, allowing patients to connect with healthcare providers from virtually anywhere. This shift has effectively broken-down traditional barriers to accessing care, making it easier for individuals to seek medical attention (Watts & Abraham, 2020).

A crucial moment in telehealth's evolution was the rise of telemedicine, which focuses on delivering clinical services remotely (Patel et al., 2021). Gaining traction in the late 20th century, telemedicine proved especially beneficial in rural and underserved areas by facilitating consultations between specialists and primary care providers. This approach expedited diagnoses and treatment options, alleviating pressure on healthcare facilities and improving patient outcomes (Zhang & Saltman, 2021).

The COVID-19 pandemic further accelerated telehealth's growth, forcing healthcare systems to adapt quickly to maintain care while adhering to social distancing guidelines (Lokmic-Tomkins et al., 2023). Regulatory barriers were relaxed, leading to a rapid expansion of telehealth services, and insurance companies began covering these visits.

As healthcare continues to evolve, telehealth is likely to remain integral to routine practice, driven by ongoing technological innovations and increasing acceptance among patients and providers, creating a more accessible healthcare environment. Figure 1 shows the architecture of telehealth.

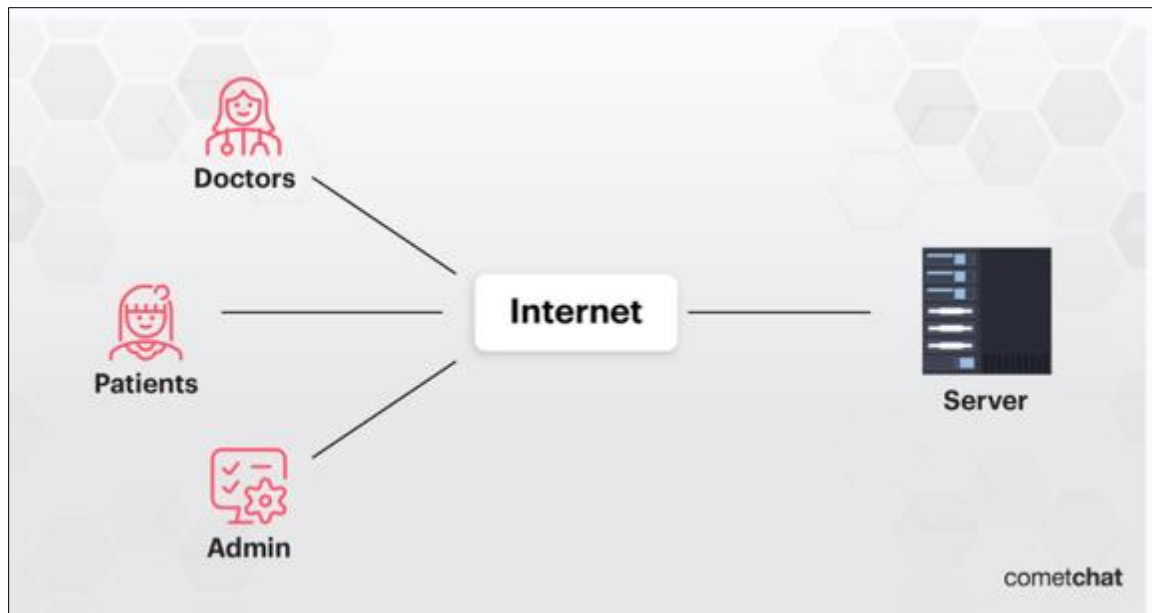


Figure 1 Telehealth Architecture (Source: Cometchat)

1.3. Role of Telehealth in Preventive Healthcare in Rural Communities

Telehealth has fundamentally changed the ecosystem of preventive healthcare, offering new ways for patients and providers to connect (Gorodeski et al., 2020). By leveraging digital communication tools, telehealth makes healthcare services more accessible, especially for those in rural or underserved communities where traditional options might be insufficient (Avwioroko, and Ibegbulam, 2024).

Patients can now access preventive care from the comfort of their homes, eliminating the hurdles of travel and long waiting times that often discourage them from seeking medical help (Knapp et al., 2022). (Benjamin et al., 2024) submitted that,

“Telemedicine has been shown to improve health outcomes in rural areas by providing timely access to care and reducing the need for travel to distant healthcare facilities. ...rural patients utilizing telemedicine services experienced a 25% reduction in hospital readmissions and a 20% decrease in emergency room visits. These improvements are particularly important in rural settings where healthcare providers are scarce, and patients often face significant barriers to accessing care.” P.200

One of the most impactful aspects of telehealth is its focus on patient education and raising awareness (Zhang & Saltman, 2021). Many platforms provide resources like webinars, videos, and virtual workshops that empower individuals to take charge of their health. By informing patients about important topics such as lifestyle changes, screenings, family planning and vaccinations, telehealth encourages proactive health management. This increased awareness can lead to early detection of potential issues and greater adherence to preventive measures, ultimately fostering a healthier population.

Telehealth also excels in monitoring chronic conditions, which is a critical aspect of preventive healthcare (Miner et al., 2020). With remote monitoring tools, healthcare providers can keep a close eye on patients' vital signs and health metrics in real time. This continuous oversight means that any concerning trends can be addressed promptly, helping to prevent complications (Avwioroko, 2023a). For example, individuals with diabetes can receive ongoing support and tailored advice from their healthcare teams, which can significantly improve their condition and prevent serious health issues down the line.

More so, patients can easily schedule virtual appointments to discuss necessary screenings like mammograms or colonoscopies without the need for in-person visits (Gorodeski et al., 2020). This convenience can lead to increased participation in essential health screenings, resulting in earlier diagnoses and timely treatment of conditions that might otherwise be overlooked.

In addition, telehealth also fosters collaboration among healthcare providers, which is vital for comprehensive preventive care (Omboni et al., 2022). Shared digital platforms enable providers to exchange important patient information, coordinate care plans, and work together more effectively. This teamwork ensures that patients receive holistic care tailored to their unique needs, ultimately leading to better health outcomes.

1.4. Digital Innovations Fostering Preventive Healthcare Access in Rural Communities

(Batool & Lopez, 2023) submitted that digital innovations are significantly improving health access in rural communities, fundamentally changing how residents interact with healthcare. These digital innovations include mobile health applications, and online health platforms.

Mobile health applications have become essential tools, allowing individuals to seek medical advice, track their health, and manage chronic conditions directly from their smartphones (Gorodeski et al., 2020, Avwioroko, et al., 2024). With features like appointment scheduling, medication reminders, and tele-consultation options, these apps empower users to take control of their health without the challenges of long travel.

Online health platforms and resources further foster healthcare access in rural or underserved communities. These websites and portals provide crucial information about symptoms, treatment options, and local health services, which is particularly beneficial for those with limited healthcare knowledge. Many platforms offer educational materials tailored to the specific health concerns prevalent in rural areas (Butzner & Cuffee, 2021). By connecting users with healthcare providers and support networks, these resources effectively bridge the gap between rural dwellers and necessary medical care.

Moreover, these digital innovations play a vital role in improving health literacy and encouraging preventive care (Avwioroko, 2023b). As individuals engage with mobile apps and online resources, they become more informed about their health and the significance of preventive measures, such as screenings and vaccinations. As technology continues to evolve, the integration of mobile health applications and online platforms is reshaping healthcare access in rural communities.

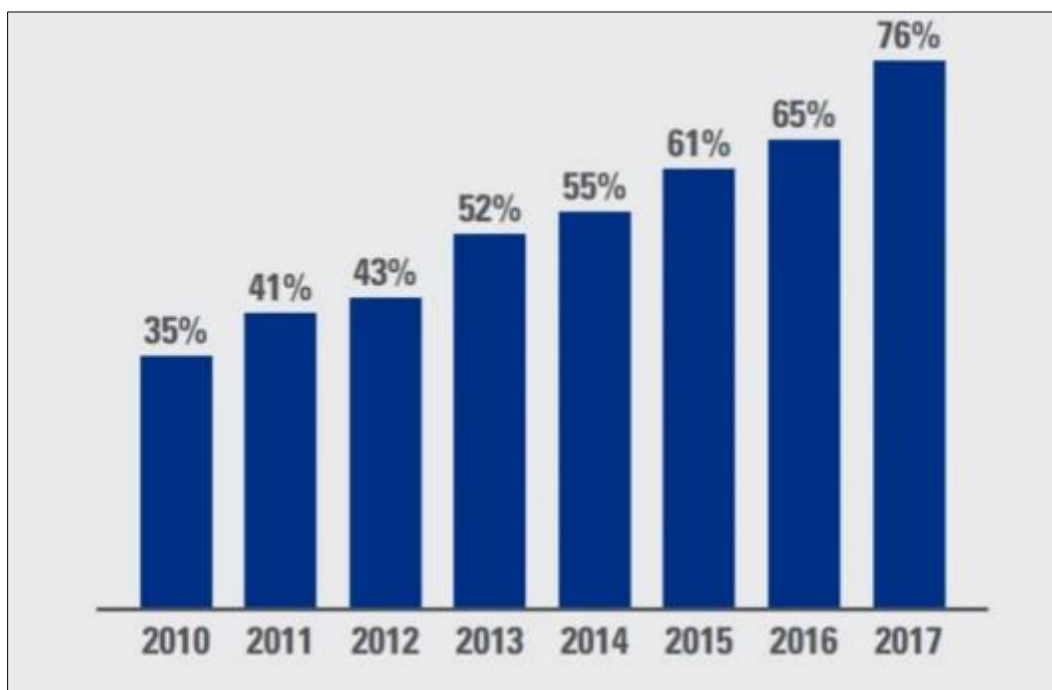


Figure 2 Growth in the use of Telehealth in U.S. Hospitals (2010-2017) (Source: 2011 – 2018 American Hospital Association (AHA) Survey)

Figure 2 demonstrates the substantial growth in the adoption of telehealth services by U.S. hospitals between 2010 and 2017. Telehealth utilization increased from 35% of hospitals in 2010 to 76% in 2017, reflecting a more than two-fold rise over the seven-year period. This trend highlights the growing recognition of telehealth as an essential tool for expanding access to care, improving patient outcomes, and enhancing the efficiency of healthcare delivery, particularly in

in rural and underserved areas. The sharp upward trajectory underscores the increasing integration of digital health technologies within hospital systems nationwide.

1.5. Case Studies and Success Stories of Telehealth Implementation in U.S.A.

These case studies illustrate the transformative power of telehealth and digital innovations across various organizations and settings in the United States, showcasing how these innovations have improved patient access, satisfaction, and overall health outcomes.

1.5.1. Teladoc Health

Teladoc Health has been at the forefront of telehealth since its inception in 2002. One notable case involved a partnership with a large employer in 2018, where Teladoc implemented a comprehensive telehealth programme offering 24/7 access to healthcare professionals for employees and their families. This initiative led to a significant uptick in service utilization and a reported 15% reduction in healthcare costs for both the employer and employees. Participants highlighted the convenience and quality of care they received, making telehealth an integral part of their healthcare experience.

1.5.2. Mayo Clinic

Mayo Clinic has been a leader in telehealth since it began expanding its services in 2010. Through its Mayo Clinic Health System, the organization launched a telemedicine programme that allows patients to connect with specialists remotely. This initiative has particularly benefited individuals in rural communities, drastically reducing waiting times for appointments and making specialized care more accessible. Patient feedback has been overwhelmingly positive, with many appreciating the convenience of receiving quality care from home. The programme also includes remote monitoring of chronic diseases, further enhancing patient outcomes.

1.5.3. VA Telehealth Services

The U.S. Department of Veterans Affairs (VA) has been leveraging telehealth services since the early 2000s, but the programme gained significant momentum during the COVID-19 pandemic. VA's telehealth offerings, which include video appointments and remote patient monitoring, have particularly benefited veterans in rural areas. Over a two-year span, the number of veterans utilizing telehealth services increased by 60%. Many veterans reported improved access to mental health care, contributing to better outcomes and higher satisfaction with their overall healthcare experience.

1.5.4. Cleveland Clinic

In 2015, Cleveland Clinic introduced its Express Care Online service, providing patients with on-demand virtual visits for non-emergency medical issues such as colds, allergies, and minor injuries. This program has proven to be an effective way to manage patient care, reducing unnecessary emergency room visits. The clinic saw a remarkable 50% increase in patient visits in the first year alone, indicating strong demand for telehealth services. Patients reported high satisfaction levels, citing the ease and efficiency of accessing care when they needed it most.

1.5.5. Children's Hospital of Philadelphia

Children's Hospital of Philadelphia (CHOP) initiated its telehealth programme in 2019, aiming to provide pediatric care remotely. This initiative became crucial during the COVID-19 pandemic, allowing families to consult specialists while minimizing exposure risks. In a remarkably short time, one department reported a 400% increase in telemedicine visits. Parents expressed gratitude for the continuity of care and the quality of consultations, prompting CHOP to further expand its telehealth services beyond the pandemic.

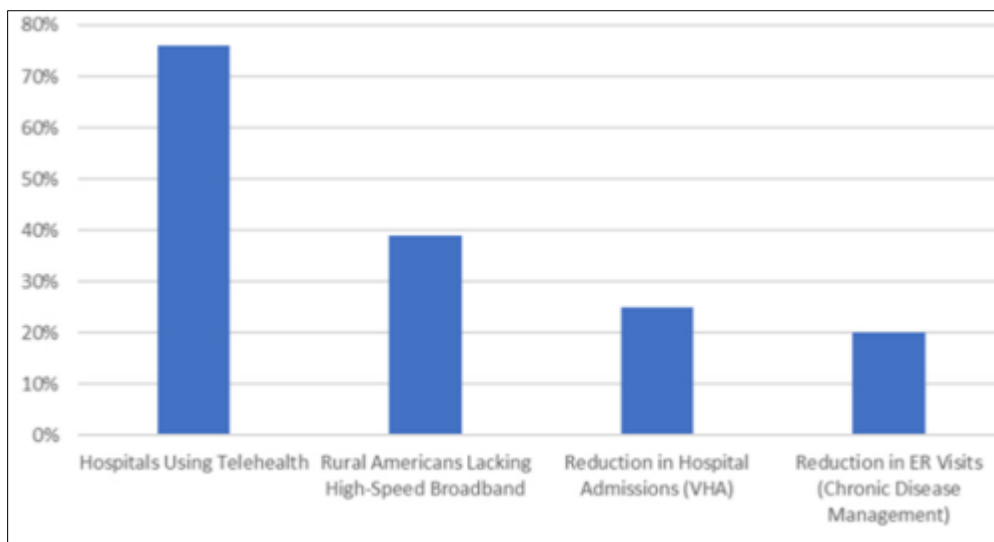


Figure 3 Impact of Telehealth Implementation and Digital Innovation in U.S. (Source: International Journal of Science and Research Archive (IJSRA), 2024))

This figure (Fig. 3) illustrates the effects of telehealth adoption and digital innovation across various metrics in the United States. The data highlights a range of outcomes, including: a significant increase in the number of hospitals utilizing telehealth services, the challenges faced by rural areas due to limited broadband access, a reduction in hospital admissions, and a decrease in emergency room (ER) visits. These findings reflect the broad influence of telehealth on healthcare delivery and access.

Table 1 Impact of Telehealth on Healthcare Access in Rural Communities

Studies	Key findings
(Zhang & Saltman, 2022)	Growth in patients' satisfaction and participation in Telehealth programmes in rural communities.
(Hirko et al., 2020)	Increased physician coverage in emergency department in rural hospitals.

Telehealth has enhanced access to healthcare in rural communities by eliminating geographical barriers and reducing travel needs. The impact of telehealth on healthcare access in rural communities is shown in table 1. Patients can consult healthcare providers remotely, ensuring timely care and support for chronic conditions and mental health. This technology promotes health equity and allows underserved populations to receive quality services, resulting in improved health access and patient satisfaction.

Table 2 Impact of Telehealth on Healthcare Cost

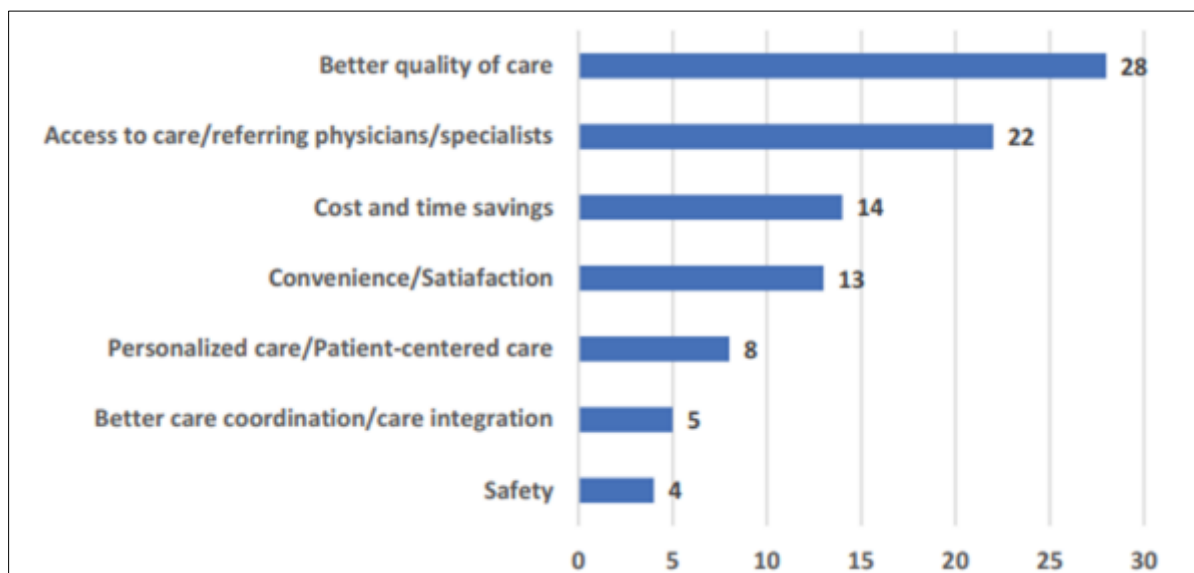
Studies	Key findings
(Butzner & Cuffee, 2021)	Telehealth has led to a reduction in the travel cost for healthcare.
(Gurupur & Miao, 2022)	Reduced healthcare costs and financial feasibility.
(Knapp et al., 2022)	Overall cost efficiency for public healthcare.

The impact of telehealth on healthcare cost is tabulated in table 2. The implementation of telehealth has lowered healthcare overhead costs and travel expenses. By facilitating virtual consultations, telehealth reduces the need for in-person visits, minimizing associated costs for both providers and patients. This efficiency not only makes healthcare more affordable but also improves access, particularly for those in remote areas.

Table 3 Impact of Telehealth on Healthcare Quality

Studies	Key findings
(Benjamin et al., 2024)	Optimized management of chronic diseases through constant telehealth consultations.
(Gurupur & Miao, 2022)	Improvement in healthcare outcomes.
(Uddin & Fariha, 2024)	Favorable views of telehealth in oncology settings.

Telehealth has improved the quality of healthcare outcomes and generated positive perceptions in oncology settings. Table 3 shows the impact of telehealth on the healthcare quality. By providing convenient access to specialized care, telehealth facilitates timely consultations, better management of treatment plans, and ongoing support for patients, figure 4 shows more about the impact of telehealth on patients. This enhanced engagement not only leads to improved health results but also increases patient satisfaction and confidence in telehealth services.

**Figure 4** Telehealth impact for patients (DuBose-Morris et al., 2023)

1.6. Barriers to the Implementation of Telehealth in Rural Communities

Implementing telehealth in rural communities encounters several key barriers. Residents of rural communities frequently deal with socioeconomic challenges, including low income and inadequate insurance coverage (Watts & Abraham, 2020). These financial limitations can hinder their ability to utilize telehealth services effectively, as they may not be able to afford the required devices or internet connectivity. The regulatory landscape for telehealth is often inconsistent, with variations in state laws regarding licensure and reimbursement. This complexity can create confusion for both providers and patients, complicating the implementation of telehealth services. There are worries about data privacy and security can discourage both patients and providers from fully engaging with telehealth (Gurupur & Miao, 2021). The risk of breaches in sensitive health information can lead to reluctance in using digital platforms for medical consultations. Limited access to reliable internet in rural communities significantly restricts the ability to utilize telehealth services. Without stable broadband connections, patients may find it difficult to participate in virtual appointments or access online health resources. Cultural differences and varying health literacy levels among rural populations necessitate customized approaches to telehealth (Watts & Abraham, 2020). Understanding local values and preferences is essential for ensuring that telehealth solutions are accepted and effectively utilized.

2. Method

In order to bridge the gap in preventive healthcare through telehealth and digital innovations for rural communities, this paper adopted a systematic review of literature. The method incorporates data from a variety of sources, such as medical association reports, scholarly online databases, and peer-reviewed journals. The goal is to compile the body of existing knowledge and pinpoint the main opportunities, challenges, and policy implications of telehealth in rural communities. In order to identify and compile pertinent studies, reports, and articles published in very recent years

were reviewed. Accessible databases like PubMed, Google Scholar, JSTOR, and institutional repositories were utilised to collect data.

The search process is guided by specific keywords such as "telehealth," "digital health," "preventive healthcare," "rural communities," "access to health," and "health equity." The selection criteria centre on studies that were written in English, published in 2021-2024, and directly address telehealth in rural communities. Non-empirical studies, non-English publications, and studies outside of the timeframe are excluded. High-quality resources are given priority, including medical associations reports, reputable healthcare organisations, and peer-reviewed journals.

2.1. Strategies for Effective Implementation of Telehealth in Rural Communities

Effective implementation of telehealth in rural communities begins with robust community engagement and education (Hirko et al., 2020). To foster understanding and acceptance, it is essential to conduct workshops and informational sessions that explain the benefits and functionalities of telehealth services. Creating accessible educational materials can demystify the technology, addressing common concerns about privacy and usage. By building trust and ensuring that residents are informed, communities are more likely to adopt telehealth solutions that enhance their healthcare access.

Collaboration with local healthcare providers is critical for integrating telehealth into rural health systems (Gustavon et al., 2020). By partnering with established facilities and practitioners, telehealth initiatives can tailor services to meet specific community health needs. Training local providers on telehealth technologies can facilitate seamless patient transitions and increase referral rates. This cooperative approach not only enhances service delivery but also strengthens the overall healthcare framework in rural areas.

Creating culturally relevant telehealth programmes is essential for their successful adoption. Rural communities often have distinct cultural and social dynamics that shape health beliefs and practices (Zhang & Saltman, 2021). To ensure services resonate, it is vital to involve community leaders and representatives in the development process. This collaborative effort will help design programmes that are sensitive to local customs and preferences, encouraging greater utilization of telehealth services and ultimately improving health outcomes.

Ongoing evaluation and adaptation of telehealth programs are crucial for sustained success (Zhang & Saltman, 2021). Gathering feedback from users and healthcare providers can highlight areas for improvement and ensure that services remain aligned with community needs. Employing data analytics can help identify usage patterns and health outcomes, guiding future enhancements. By committing to a process of continuous evaluation and responsiveness, telehealth initiatives can effectively evolve and thrive in rural settings, bridging gaps in healthcare access and equity.

2.2. Limitations of the Study

While this study offers important insights into how telehealth and digital innovations can help bridge gaps in preventive healthcare for rural communities, it also has a few limitations. First, by focusing on a systematic review of existing literature, the study is shaped by the quality and scope of available research, which may not fully capture the diversity of rural experiences or the most recent advancements in technology. Additionally, much of the data analyzed is U.S.-centric, which limits the applicability of the findings to other countries with different healthcare systems. The study also excluded non-empirical research and studies published outside the 2021-2024 timeframe, meaning it may have missed valuable historical perspectives or emerging trends. Finally, the absence of primary data from rural residents, healthcare providers, or telehealth users leaves out real-world insights and experiences, which could have provided a richer understanding of the practical challenges and opportunities in implementing telehealth in these communities.

2.3. Future Directions and Opportunities in Telehealth

Telehealth is at an exciting crossroads, driven by emerging innovations in technologies that are fundamentally changing how we approach healthcare (Watts & Abraham, 2020). Tools like Artificial Intelligence (AI) and sophisticated communication platforms are making healthcare more accessible and personalized, especially in real-time and on demand. For instance, AI chatbots can help patients understand their symptoms and get initial assessments, making it easier to seek help. Additionally, wearable devices that track health metrics in real time allow for proactive management of chronic conditions, reducing the frequency of in-person visits and empowering patients to stay engaged in their own health.

A key challenge is ensuring that telehealth benefits everyone, especially those in rural and underserved communities (Gorodeski et al., 2020). For these populations, policy changes are vital. Expanding reimbursement for telehealth services can help sustain local healthcare practices, ensuring they can thrive while serving their communities.

In the same vein, the need for improved broadband access is important. Many rural communities still struggle with reliable internet connectivity, which is essential for effective telehealth delivery. Collaboration between government and private sectors can play a crucial role in bridging these gaps, fostering a more equitable healthcare environment.

Integrating telehealth into existing healthcare systems presents both opportunities and challenges (Fariha & Uddin, 2024). It is not just about adopting new technologies; it also requires a cultural shift within healthcare organizations. Training providers to use telehealth tools effectively is essential for maintaining quality care, whether patients are seen in person or remotely.

There is also significant potential for telehealth to enhance chronic disease management and preventive care (Miner et al., 2020; Lokmic-Tomkins et al., 2023). By maintaining ongoing connections with patients through telehealth, providers can monitor conditions and adjust treatments more responsively. This proactive approach empowers patients to take control of their health while allowing healthcare facilities to allocate resources more efficiently. As the prevalence of chronic conditions continues to rise, remote management strategies could become a vital part of comprehensive healthcare.

As telehealth continues to evolve, it offers exciting possibilities for the future of public healthcare access. The integration of innovative technology, thoughtful policies, and a commitment to accessibility can drive meaningful changes in how healthcare is delivered. Navigating this landscape will require collaboration and creativity to ensure that people in both urban and rural communities alike benefit from the advancements in telehealth, while also addressing the barriers facing its implementation

3. Conclusion

Telehealth and digital innovations are transformative mechanisms for improving preventive healthcare access in rural and underserved U.S. communities. Despite significant cultural, infrastructural, and technological challenges, the integration of Artificial Intelligence (AI) enhances telehealth by improving diagnostic accuracy and personalizing health awareness initiatives. These advancements empower healthcare providers to tailor preventive strategies to the specific needs of rural populations, fostering greater engagement and adherence to health recommendations.

Moreover, the proliferation of digital platforms facilitates continuous communication between patients and providers, overcoming geographic barriers and ensuring that resources are readily accessible. To fully leverage these technologies, it is essential to prioritize training for healthcare providers and digital literacy for rural community members. By bridging gaps in preventive healthcare through telehealth and digital innovations, we can pave the way for a more equitable, accessible and effective healthcare system that improves the overall quality of life in rural communities.

Compliance with ethical standards

Disclosure of conflict of interest

No conflict of interest to be disclosed.

References

- [1] AHA. (2018). American Hospital Association. Retrieved October 2, 2024, from <https://www.aha.org/system/files/2019-02/fact-sheet-telehealth-2-4-19.pdf>
- [2] Awwioroko, A. 2023. Biomass gasification for hydrogen production. *Engineering Science & Technology Journal* 4 (2), 56-70
- [3] Awwioroko, A. and Ibegbulam, C., 2024. Contribution of Consulting Firms to Renewable Energy Adoption. *International Journal of Physical Sciences Research*, 8(1), pp.17-27.
- [4] Awwioroko, A., 2023. The Integration Of Smart Grid Technology With Carbon Credit Trading Systems: Benefits, Challenges, And Future Directions. *Engineering Science & Technology Journal* 4(20, 33-45

- [5] Avwioroko, A., Ibegbulam, C., Afriyie, I. and Fesomade, A.T., 2024. Smart Grid Integration of Solar and Biomass Energy Sources. *European Journal of Computer Science and Information Technology*, 12(3), pp.1-14.
- [6] Batool, A., & Lopez, A. (2023). Healthcare access and regional connectivity: bridging the gap. *Journal of Regional Connectivity and Development*, VOL: 02 NO: 02 (2023), 260–271.
- [7] Benjamin, N. I., Idoko, N. J. E., Alakwe, N. J. A., Ugwu, N. O. J., Idoko, N. F. O., & Ayoola, N. V. B. (2024). The role of telemedicine in rural America: Overcoming electrical and technological barriers to improve health outcomes. *International Journal of Science and Research Archive*, 12(2), 188–205. <https://doi.org/10.30574/ijra.2024.12.2.1176>
- [8] Bhaskar, S., Bradley, S., Chattu, V. K., Adishes, A., Nurtazina, A., Kyrykbayeva, S., Sakhamuri, S., Yaya, S., Sunil, T., Thomas, P., Mucci, V., Moguilner, S., Israel-Korn, S., Alacapa, J., Mishra, A., Pandya, S., Schroeder, S., Atreja, A., Banach, M., & Ray, D. (2020). Telemedicine across the Globe-Position Paper from the COVID-19 Pandemic Health System Resilience PROGRAM (REPROGRAM) International Consortium (Part 1). *Frontiers in Public Health*, 8. <https://doi.org/10.3389/fpubh.2020.556720>
- [9] Bingham, J. M., Rossi, M. A., & Truong, H. (2022). Addressing the need for a telehealth readiness assessment tool as a digital health strategy. *Journal of the American Pharmacists Association*, 62(5), 1524–1527. <https://doi.org/10.1016/j.japh.2022.04.016>
- [10] Butzner, M., & Cuffee, Y. (2021). Telehealth interventions and outcomes across rural communities in the United States: Narrative review. *Journal of Medical Internet Research*, 23(8), e29575. <https://doi.org/10.2196/29575>
- [11] Come chat. (n.d.). Telemedicine Platform System Design & Architecture. Retrieved October 3, 2024, from <https://www.cometchat.com/blog/system-design-architecture-of-telemedicine-system>
- [12] DuBose-Morris, R., McSwain, S.D., McElligott, J.T., King, K.L., Ziniel, S. and Harvey, J., 2023. Building telehealth teams of the future through interprofessional curriculum development: a five-year mixed methodology study. *Journal of interprofessional care*, 37(1), pp.100-108.
- [13] Fariha, T., & Uddin, J. (2024). Bridging the gap: Expanding telehealth services to address rural health disparities. *Research Gate*. <https://doi.org/10.20944/preprints202406.2012.v1>
- [14] Gorodeski, E. Z., Goyal, P., Cox, Z. L., Thibodeau, J. T., Reay, R. E., Rasmusson, K., Rogers, J. G., & Starling, R. C. (2020). Virtual Visits for Care of Patients with Heart Failure in the Era of COVID-19: A Statement from the Heart Failure Society of America. *Journal of Cardiac Failure*, 26(6), 448–456. <https://doi.org/10.1016/j.cardfail.2020.04.008>
- [15] Gurupur, V. P., & Miao, Z. (2021). A brief analysis of challenges in implementing telehealth in a rural setting. *mHealth*, 8, 17. <https://doi.org/10.21037/mhealth-21-38>
- [16] Gustavson, A. M., Lewinski, A. A., Fitzsimmons-Craft, E. E., Coronado, G. D., Linke, S. E., O'Malley, D. M., Adams, A. S., Glasgow, R. E., & Klesges, L. M. (2023). Strategies to bridge Equitable implementation of Telehealth. *Interactive Journal of Medical Research*, 12, e40358. <https://doi.org/10.2196/40358>
- [17] Hirko, K. A., Kerver, J. M., Ford, S., Szafranski, C., Beckett, J., Kitchen, C., & Wendling, A. L. (2020). Telehealth in response to the COVID-19 pandemic: Implications for rural health disparities. *Journal of the American Medical Informatics Association*, 27(11), 1816–1818. <https://doi.org/10.1093/jamia/ocaa156>
- [18] Knapp, M., Shehaj, X., & Wong, G. (2022). Digital interventions for people with dementia and carers: effective, cost-effective and equitable? *Neurodegenerative Disease Management*, 12(5), 215–219. <https://doi.org/10.2217/nmt-2022-0025>
- [19] Lokmic-Tomkins, Z., Borda, A., & Humphrey, K. (2023). Designing digital health applications for climate change mitigation and adaptation. *The Medical Journal of Australia*, 218(3), 106–110. <https://doi.org/10.5694/mja2.51826>
- [20] Miner, H., Koenig, K., & Bozic, K. J. (2020). Value-based Healthcare: Not Going Anywhere—Why Orthopaedic surgeons will continue using telehealth in a Post-COVID-19 world. *Clinical Orthopaedics and Related Research*, 478(12), 2717–2719. <https://doi.org/10.1097/corr.0000000000001561>
- [21] Narla, A., Paruchuri, K., & Natarajan, P. (2020). Digital health for primary prevention of cardiovascular disease: Promise to practice. *Cardiovascular Digital Health Journal*, 1(2), 59–61. <https://doi.org/10.1016/j.cvdhj.2020.09.002>
- [22] Omboni, S., Padwal, R. S., Alessa, T., Benczúr, B., Green, B. B., Hubbard, I., Kario, K., Khan, N. A., Konradi, A., Logan, A. G., Lu, Y., Mars, M., McManus, R. J., Melville, S., Neumann, C. L., Parati, G., Renna, N. F., Ryvlin, P., Saner, H., . . .

- Wang, J. (2022). The worldwide impact of telemedicine during COVID-19: current evidence and recommendations for the future. *Connected Health*. <https://doi.org/10.20517/ch.2021.03>
- [23] Patel, N. A., Harris, J. A., Ji, Y. D., & Odera, S. L. (2020). A Telemedicine checklist for Effective communication during virtual surgical visits. *Journal of Oral and Maxillofacial Surgery*, 79(3), 510–512. <https://doi.org/10.1016/j.joms.2020.10.031>
- [24] Watts, K. L., & Abraham, N. (2020). “Virtually Perfect” for Some but Perhaps Not for All: Launching Telemedicine in the Bronx during the COVID-19 Pandemic. *The Journal of Urology*, 204(5), 903–904. <https://doi.org/10.1097/ju.0000000000001185>
- [25] Zhang, X., & Saltman, R. (2021). Impact of electronic health record interoperability on telehealth service outcomes. *JMIR Medical Informatics*, 10(1), e31837. <https://doi.org/10.2196/31837>