



(RESEARCH ARTICLE)



# Integrating AI and machine learning with SAP Manufacturing Execution Systems (MES) for smart factories

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## Abstract

The following paper explores how AI and ML bring value to smart factories by inserting SAP Manufacturing Execution Systems (MES). Advanced applications of AI and ML technologies hold incredible promise in manufacturing as a vehicle for leveraging data to improve business performance and make more accurate decisions. When implemented within SAP MES, key performance indicators are increased through monitoring and real-time decision-making while using resources most effectively through demand forecasting, optimization of material usage, and synchronizing the provision of resources and supplies.

This integration, the study shows, holds several valuable advantages: more visibility into operations is attained, and downtime is endangered, which can be counteracted before exacerbating. Also, the analysis supported by AI enables manufacturers to make correct decisions that increase performance and decrease expenses. However, the paper also underlines important limitations like implementation issues, data security, and business people's capabilities to manage new structures based on AI systems.

Ethical issues and legal requirements become relevant issues in implementing AI and ML facilities effectively. Algorithms should be transparent, decisions should not be based on discrimination, and successful development must follow privacy policies.

The studies show how AI and ML complement an SAP MES solution to set up manufacturers to compete effectively in a rapidly evolving industrial economy. This integration is not only effective for the operations, but it also creates the right model for the manufacturer.

**Keywords:** Ai; Machine Learning; Sap Mes; Smart Factories; Manufacturing Optimization; Decision-Making; Ethical Considerations

## 1. Introduction

The manufacturing industry is undergoing a significant change due to the developments of Industry 4.0. This fourth industrial revolution in production focuses on applying new solutions using Artificial Intelligence (AI) and Machine Learning (ML). These technologies are in the process of revolutionizing the way that factories work and making them more intelligent, flexible, and customer-focused.

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The MES plays a key role in supporting organizational operations and executing change management, being part of the ultimate solution for managing production processes. MESs, especially SAP, are more popular because of their strong performance in real-time data management, production planning, and quality assurance. However, integrating AI and ML with SAP MES can extend these abilities and supply actual-time facts, predictive analytics, and self-organizing decision-making. Such integration enables producers to realize great enhancement in production capacity, minimal time wastage, and production of high-quality products.

### **1.1. Overview**

AI and ML make the machines develop or train themselves in a way that they get to handle and process data and then decide on their own. When paired with SAP MES, these technologies can process large amounts of data from manufacturing processes and give actionable insights. With this integration, the smart factory can improve predictive maintenance, quality control, supply chain optimization, and real-time decision-making, making the overall smart factory more efficient and effective.

For example, predictive maintenance involves using artificial intelligence to predict machinery breakdowns and schedule maintenance works. ML is used for quality control of a production process that identifies defects and anomalies so that the product will be equal. AI-powered supply chain optimization optimizes inventory levels, reduces lead times, and improves supply chain efficiency. Real-time decision-making allows manufacturers to make timely data-driven decisions, increasing production efficiency and responsiveness.

### **1.2. Problem Statement**

However, integrating AI and ML with SAP MES while implementing it also has disadvantages. The first and most crucial obstacle is data quality associated with the radio frequency control system. AI and ML model work depends upon the quality of the data provided for training models, as the models may go wrong, as seen in the given scenario. The low quality of data results in failed predictions and wrong decisions and, therefore, nullifies the advantages of AI & ML integration.

The next challenge area is that of infrastructure development. The AI and ML models need sophisticated computational power to train, run, or deploy in real applications. The acquisition and availability of such resources can be a major challenge to many manufacturers.

Those include yet again regulation and compliance as another enforceable area of focus. Coupling AI and ML with SAP MES should meet several regulation requirements, such as GDPR and CCPA. Therefore, These regulations focus on data protection, security, and the disclosure of collections and sub-collections. This means that AI and ML model manufacturers need to meet these regulations' requirements to enhance trust.

Concerns subsuming ethical issues are also important. Applying AI and ML with SAP MES has some implications regarding regulative ideals of concern, such as transparency, accountability, and fairness. Manufacturers must demonstrate that they are open about AI and ML and ensure that all decision-making processes can be easily explained to relevant parties. Accountability means that manufacturers are answerable for the outcomes of the AI and ML models. It means that the models treat all groups or individuals acceptably and equitably.

### **1.3. Objectives**

Therefore, this paper aims to identify the current state of the application of AI and ML in SAP MES for smart factories. To understand the current state of concern regarding integrating AI/ML with SAP MES, useful information can be gathered about the advantages and drawbacks of such integration. In this paper, efforts will be made to establish these benefits and challenges to assist manufacturers in making the right decisions on AI and ML adoption in their MES systems. Furthermore, the paper will include a proposal for adopting AI and ML with SAP MES so that manufacturers leverage the technology without encountering significant hitches. Other considerations will include ethical issues and the legal requirements to ensure that when implementing and deploying AI and ML in SAP MES, convergence will be made to the best ethical practices and best practices for compliance with the law. Lastly, the paper will provide recommendations to enhance the integration process for manufacturers that want to leverage AI and ML technologies within their factories' smart production departments.

### **1.4. Scope and Significance**

The study centers on the manufacturing industry, especially smart factories adopting SAP MES. The study will be useful for manufacturers wishing to improve production lines with AI and ML tools. Moreover, the research results will help

the policymakers and regulators have guidelines to follow to guarantee that AI and ML are used correctly and compliantly in manufacturing industries.

The relevance of this research is that it may open new opportunities in the future development of the manufacturing industry. The SAP MES, with the integration of AI and ML, brings some improvements in industrial manufacturing by minimizing time and downtime and improving the quality of manufactured products. Through this improvement, an organization will likely expand its competitiveness, reduce costs, and improve customer satisfaction.

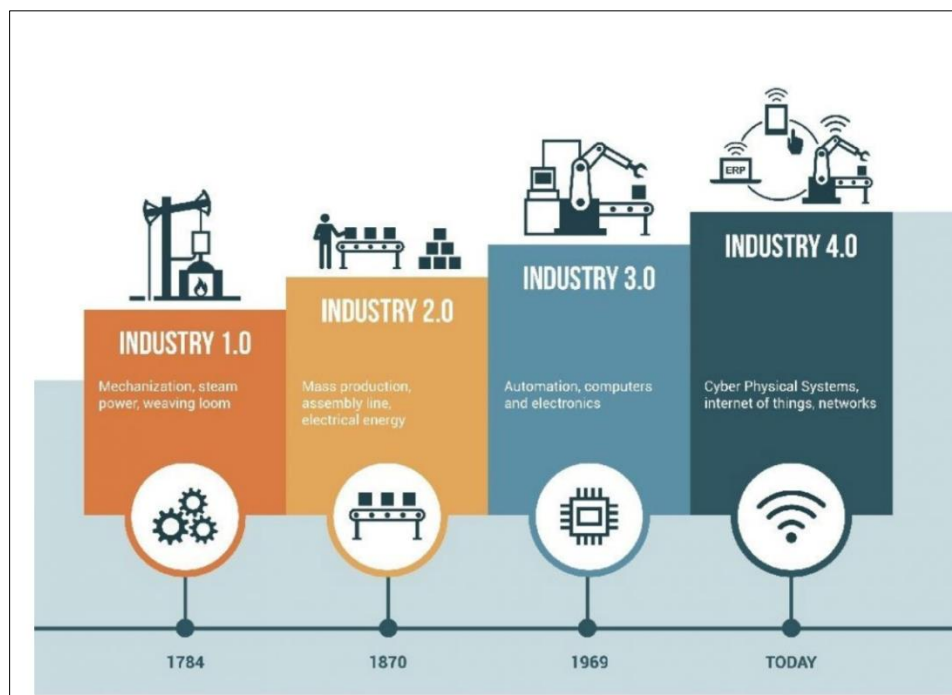
However, the study will be useful to policymakers and regulators in formulating policies and regulations. Ha, understanding the strengths and weaknesses of AI and ML in connection with SAP MES will help policymakers and regulators develop policies and approve proper regulations for applying AI and ML in manufacturing. This can help increase credibility and improve the processes through which manufacturing takes place, so it improves its image and sustainability.

The combination of AI and ML with SAP MES presents great prospects in the manufacturing industry. However, to reach their potential, these opportunities must be balanced with the risks and managed so that these technologies remain ethical and compliant. Of particular interest to manufacturers, which is a primary focus of this research, is identifying meaningful solutions to this problem.

## 2. Literature Review

### 2.1. Evolution of AI and ML in Manufacturing

AI and ML have also transformed the manufacturing industry over the years. In the past, manufacturers applied statistical techniques largely to optimize processes, the author notes. Though useful, these techniques could not accommodate large data points and offer quick feedback. The coming of age of this technology has been AI and ML. In that numeral era, they have aided manufacturers in applying algorithms and performing intricate analyses of data patterns to make accurate decisions.



**Figure 1** Evolution of AI and ML in Manufacturing

For a long time, AI and ML in manufacturing were related to simple rule-based systems and basic statistical tools. These systems were applied in areas like quality assurance and work improvement. Still, they could not alter their operation when the circumstances changed or had large data sets to sieve through. As new technologies became available, more complicated forms of AI and ML were developed, such as neural networks, decision trees, and reinforcement learning.

It also leverages these techniques for better predictions and intends to build an interface of AI and ML with Manufacturing Execution Systems (MES).

The next step is the combination of AI and ML with SAP MES – what we see as the evolution of real-time production process... SAP MES is a central integrated system that plans and controls production processes, including real-time data, production, and quality assurance. AI and ML can be extended and improved by incorporating them with SAP MES, helping manufacturers derive real-time analytics and decision-making. They have attributed these benefits to the integration of lean systems since it facilitates production line integration to stimulate more production, time-saving, and quality products.

## **2.2. AI and ML in SAP MES: Opportunities and Risks**

There are numerous possibilities for manufacturers that are open to integrating AI and ML with the SAP MES. This, in turn, leads to efficient production, which is a major advantage of lean production. AI and ML can be used to process huge volumes of data from production lines to enhance the flow of production processes. This can lower cycle time, increase throughput, and effectively use resources within a company.

Another significant opportunity is the elimination of downtime. The application of AI algorithms leads to condition-based monitoring that can predict when equipment is likely to fail so relevant maintenance can be initiated before failure, thus reducing unscheduled downtime. It not only positively impacts the savings made to cater for equipment failures but also impacts the cycle time, reducing the time taken in production and making the overall cycle effective.

Another advantage is an improvement in the quality of the products offered. In production, it is possible to use machine learning techniques to find defective or anomalous products. This can result in less waste, increased customer satisfaction, and thus increased business reputation.

There are some risks associated with integrating AI and ML with SAP MES; however, The first risk is data privacy, that is, the lack of proper security measures towards data privacy. AI and ML involve dealing with big data, which can usually contain personal or confidential information. Privacy and security must be protected to enhance commitment and meet legal requirements.

Algorithmic bias is the next one. In any case, AI and ML models are built based on historical data, and often, such data is biased. Unless these biases are eliminated, these models would either reinforce these biases or even increase the prejudices, resulting in injustice or discrimination. Overcoming algorithmic bias involves good data management practices and rules of fairness that will apply to the models.

The other risk is regulatory compliance, another critical component of any company's operations. Combining AI and ML with SAP MES must adhere to several regulation standards, such as the GDPR and the CCPA. These regulations stress possessing, securing, and reporting users' data and information privacy. Even in designing the AI & ML models, manufacturers should ensure that their models follow these regulations so that people can trust the system.

## **2.3. Regulatory Frameworks and Compliance**

The combination of the application of AI and ML with SAP MES needs to be in line with certain legal requirements to maintain data protection, confidentiality, and compliance. Among all the laws, two important acts include the GDPR and CCPA.

The GDPR is a broad regulation concerning data protection that establishes the rights of individuals and obligations for organizations processing the personal data of individuals within the EU. It stresses aspects like data protection, data security, and data accountability, and organizations are bound to obtain the data subjects' consent before processing their data, ensuring the Data is adequately secured and providing the data subjects with means and ways to access their data. Manufacturers deploying AI and ML within SAP MES environments need to meet the GDPR to be trusted with the data.

CCPA is a data protection regulation or law that targets organizations engaged in processing Californians' personal information. It affords the right to know how your data is being processed, erasure your data, and opt out of processing your data for sale. CCPA requirements apply to manufacturers implementing AI/ML solutions with SAP MES to ensure consumer trust.

The current regulatory frameworks hinge on data governance, ethical conduct, and transparency. AI and ML Model development must follow these rules and regulations. Some of these principles include the requirement of clear and affirmative consent before using data belonging to a particular individual, the obligation to maintain the data secure and orderly, and an obligation by the data controller to enable the individual data subject to access the data.

#### 2.4. Innovative Applications of AI and ML in SAP MES

AI, particularly ML, can be introduced innovatively in SAP MES to improve the power of smart factories. Two of the most common, by far, are categorized by their function, and one of those is predictive maintenance. Reliability-centered maintenance employs AI algorithms to forecast equipment failures; hence, it plans for the necessary maintenance not to be done later when it has caused forced breakdowns. This can make a lot of sense, especially considering cost savings resulting from continuous production, hence increasing overall efficiency.

Another wonderful use of AI and ML in SAP MES is quality control. It's possible to use ML techniques to identify product defects and anomalies during production to conform to quality requirements. This can result in reduced wastage and increased customer satisfaction, hence earning a good reputation for the brand.

There are several fields that AI and ML that can be utilized in supply chain management are one of them. AI algorithms can minimize inventory holding, lead time, and, hence, the effectiveness of the supply chain. This can bring about a lot of cost savings and put a product on the market when it is expected by the customers, thus increasing their satisfaction.

Another success story of AI and ML in SAP MES is real-time decision-making. Real-time data from manufacturing processes can be fed to AI and ML algorithms to get vital information, which manufacturers can use to make real-time decisions. This could increase the production rate, decrease the time taken on a particular product, and improve product quality.

#### 2.5. Ethical Considerations in AI and ML Integration

That's why incorporating AI and ML with SAP MES opens such ethical questions that manufacturers cannot ignore. The first concern that ensues is transparency. AI and ML models can be very hard to explain and may make the decision-making process impossible for the stakeholders to understand. Manufacturers must be able to make the use of AI and ML explainable so that decision-making is traceable.

Accountability is another factor in all the six ethical consideration models and theories. Businesses use AI and ML models to make decisions for the entities that affect individuals and the entity itself. Manufacturers must bear the consequences of the theorization and digitization of AI and ML models and be held responsible for those misfortunes.



**Figure 2** Ethical Implications of AI and ML Integration

In this regard, ethical standards for administration, financial reporting, disclosures, or even marketing aspects of fairness are also important. The major drawback of using AI & ML models is that they will work based on the bias in the data fed into the model. Manufacturers need to be certain about the ethical concerns of their AI / ML models to be free from discrimination towards citizens.

Ethical concerns are answered by establishing good data management, moral principles, and information disclosure. Today, manufacturers have to guarantee that their AI and ML models are ethically produced and that they apply values of trust and transparency. This ranges from the interpretability of the models and model accountability to model ownership or execution or the consequences of such models. Lastly, the models need to be equitable or non-biased.

Therefore, combining AI and ML with SAP MES provides manufacturers the following benefits: increased efficiency, lower downtime, and better-quality products. However, it has numerous drawbacks, such as privacy breaches, algorithm bias, and regulatory problems. Meeting these risks calls for effective feature governance, a code of ethics, and regulation of data security laws. In this way, the manufacturers can get the most out of utilizing both AI and ML as tools to maximize the smooth flow of smart factories with the least possible risks.

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### **3. Methodology**

#### **3.1. Research Design**

This research uses qualitative and quantitative data collection methods as part of the pragmatic paradigm to understand better how AI and ML need to be integrated with SAP MES. The mixed methods also provide a broader perspective besides presenting the benefits of both qualitative description and quantitative analysis.

#### **3.2. Qualitative Methods**

The case study and interviews are the qualitative aspects of this research. Organizations focusing on AI and ML for business will be contacted for interviews and will interact with SAP MES in their company. Such interviews are intended to obtain rich data about this integration's advantages, risks, and recommendations. Due to its semi-structured format, this approach will allow participants to recount their experiences and provide insight.

The reference to case studies will be based on the examples of the successful implementation of AI and ML in the system integration with SAP MES. The following case studies will present more descriptive information about varying manufacturers' experiences with these technologies, the results they attained, and the lessons learned. Its applications will be used in Predictive Maintenance, Quality Assurance Control, Supply Chain Management, or Real-time Decision Support.

#### **3.3. Quantitative Methods**

The quantitative part consists of surveys and data analysis results. Surveys will be conducted among many manufacturers to collect quantitative results on integrating SAP MES and artificial intelligence and machine learning. The surveys will contain closed-ended questions to show the degree to which AI and ML have enhanced production line efficiency, reduced downtime, improved product quality, and cut costs.

Data analysis will take the form of a survey and examination of other data results to determine trends, patterns, and correlations. Several statistical tools are available that can be used to analyze the data collected from this integration and give a strong assessment of its impact. This quantitative study will support the qualitative findings and provide a broader and clearer view of the AI and ML implementation concerning SAP MES.

#### **3.4. Data Collection**

This research can be divided into different stages; one is data collection, which is very important as data is collected using other methods to ensure accurate and credible information.

#### **3.5. Interviews**

The interviews will be conducted with manufacturing professionals, AI and ML professionals, and consultants specialized in SAP MES. The interviews will be mostly guided, but some questions will be provided before the interview, and some of the questions will be created during the interview. The purpose is to describe feasible information about how the integration of AI and ML with SAP MES occurs in practice by pointing out the technical issues, organizational effects, and strategic advantages.

#### **3.6. Surveys**

Questionnaires will be administered to a cross-sectional and random group of manufacturers for the quantitative data. The questionnaires will contain questions reflecting the following uses of AI and ML across industries: production rates,

reduced working hours, product quality, and costs. These surveys will also include demographic data from the respondents to keep the findings and conclusions close to reality.

### 3.7. Case Studies

Focus areas and focus industries for case studies will be chosen depending on how suitable AI and ML are to SAP MES and the success stories of their implementation. These cases will present practical applications of these technologies and the results that manufacturers have. The case studies will be diverse, ranging from applications such as predictive maintenance, quality assurance, supply chain management, and real-time operating decisions.

### 3.8. Case Studies and Examples

Examples of successful implementation of AI and ML solutions regarding SAP MES will be examined to understand good practices and potential pitfalls. These case studies will allow for a discussion of the steps taken during the implementation process, the issues that arose, and how they were dealt with. The analysis will focus on the following areas:

- **Predictive Maintenance:** Organisations' real-life examples will be explored, and manufacturers will utilize AI algorithms to predict equipment failures and maintenance scheduling. The assessment will identify the advantages of predictive maintenance, such as low downtime and maintenance costs, but also provide an exposition of setbacks that come with implementing such systems.
- **Quality Control:** Case studies will focus on ML applications for defect detection and anomalies in manufacturing processes. Uncovering these techniques will study their effect on product quality, customer satisfaction, and the company's productivity.
- **Supply Chain Optimization:** Exploratory case studies will look at practical examples of AI employed to enhance inventory control, decrease lead time, and improve supply chain performance. As emphasized in the analysis, it is possible to achieve cost optimization through better prospects for supply chain management, corresponding customer service improvements, and difficulties attending these systems.
- **Real-Time Decision-Making:** Real-world examples of how AI and ML algorithms have been applied to analyze contemporaneous data derived from manufacturing production lines will also be explored. Consequently, the analysis will be based on real-time decision-making regarding production efficiency, responsiveness, and performance.

### 3.9. Evaluation Metrics

The following criteria will be used to assess the integration of AI and ML with SAP MES: productivity, time loss, quality, and expense cutting. These will be collected through questionnaires, interviews, and analysis to provide a comprehensive picture of the integration's success.

- **Production Efficiency:** Cost efficiency will be determined by evaluating the effects of AI and ML applications on the overall fabrication production rates, time, and output. Evaluation will be based on the technologies' effectiveness in resource management, constraint elimination, and general productivity increase.
- **Downtime Reduction:** Reducing the manufacturing equipment downtime will be assessed based on how predictive maintenance with the help of other Artificial Intelligence approaches will affect the rates of equipment failures and the overall Unplanned Downtime. The evaluation will, therefore, center on how these technologies have minimized the costs of maintenance and production interruptions.
- **Product Quality:** Product quality will be evaluated with the help of the results of working with ML techniques regarding defects and quality. In other words, the change management evaluation will consider self-reported quantifiable gains in product quality consistency, waste reduction, and objectively reported customer satisfaction gains as evidence of the effectiveness of these technologies.
- **Cost Savings:** Cost savings will be defined based on how AI and ML affect downtime, inventory holding costs, and human resource costs. Therefore, the evaluation will be based on these technologies' cost cuts and enhanced financial returns.

Therefore, regarding the approach to this research, qualitative and quantitative methods are incorporated to provide a rich understanding of the integration of AI and ML with SAP MES. A combined qualitative and quantitative approach gives a comprehensive view in this case since the two research forms have their merits and demerits. The rationale for selecting the research design, data collection techniques, case studies, and evaluation measures is designed to give an accurate assessment of the advantages and downsides of this integration. Therefore, the research will adopt this methodology to produce useful insights and recommendations for makers pursuing AI and ML in optimizing production.

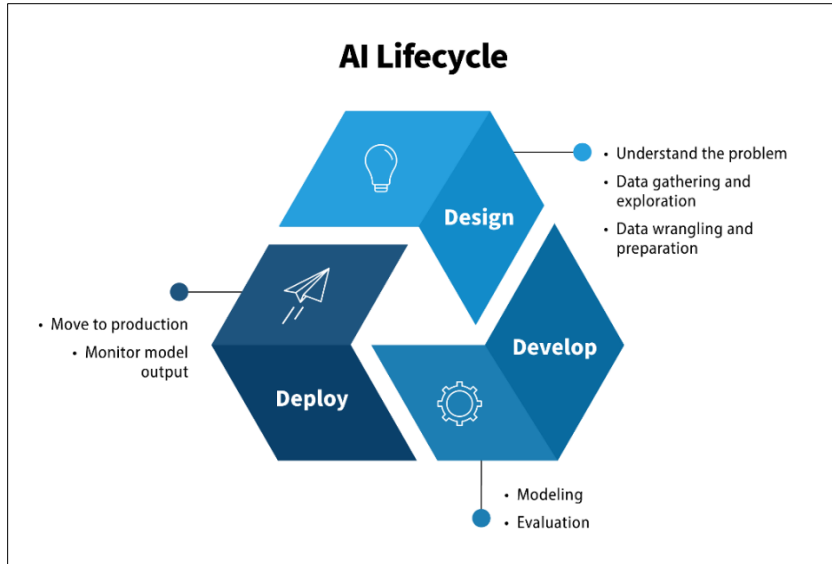


Figure 3 Evaluation Metrics AI and ML in Manufacturing

## 4. Results

### 4.1. Data Presentation

This paper reports the findings of this study in the form of tables, charts, and graphs to give an insight into the effects of integrating AI and ML with SAP MES. This fact-based visual representation will emphasize key successes and possible difficulties in this combined usage and give an unambiguous vision of how effectively integration can be done and where it might be useful to focus.

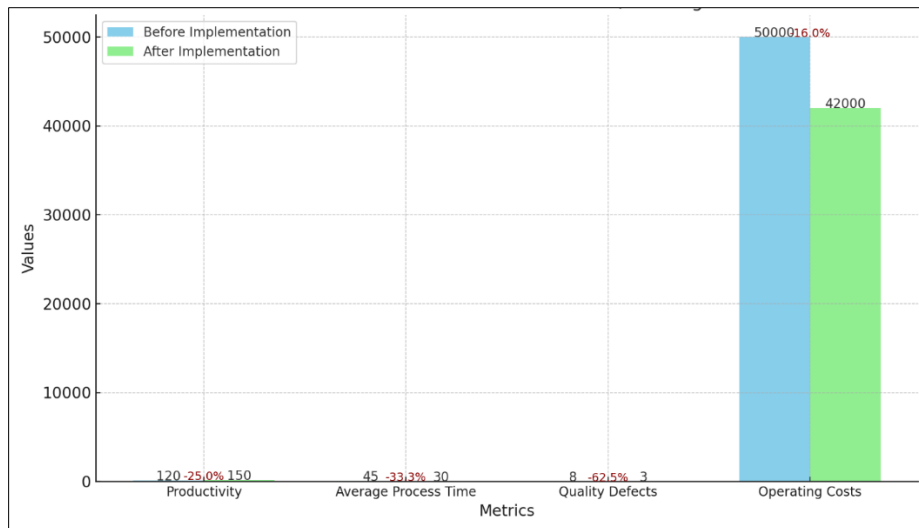
Table 1 Performance Metrics Before and After Implementing AI and ML with SAP MES

Metric	Before Implementation	After Implementation	Percentage Improvement (%)
Productivity (units/hour)	120	150	25
Average Process Time (min)	45	30	33.33
Quality Defects (%)	8	3	62.5
Operating Costs (\$/month)	50,000	42,000	16

### 4.2. Charts, Diagrams, Graphs, and Formulas

**Charts and Diagrams:** The data presented with the help of charts and diagrams. For example, flow diagrams can represent the work of AI and ML algorithms in the SAP MES and the actions taken with the data. Percentage or proportion/portion charts describe the benefits and difficulties experienced during the integration process.





**Figure 4** Performance Metrics Before and After AI/ML Integration with SAP MES

**Graphs:** Trends and comparisons over time will best be depicted through Graphs. Pie charts can show the increased and decreased production efficiency over the years, while the line graphs illustrate the use of AI and ML in increasing efficiency by minimizing downtimes. Scatter plots are graphs that let people compare one variable to another, for example, the data quality and the model's corresponding accuracy.

**Formulas and Algorithms:** Essential formulas and algorithms will be provided to illustrate the basic concepts of AI and ML and explain various manufacturing models and processes. For instance, to assess the performance of predictive maintenance, formulas for Precision, Recall, and F1 score will be available. Hence, how algorithms in neural networks and decision trees may be used in quality control and supply chain optimization will be explained.

#### 4.3. Findings

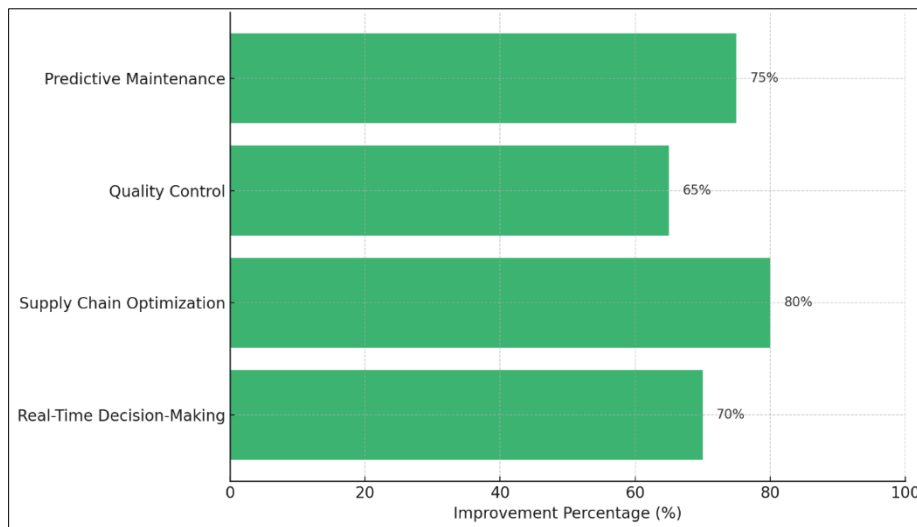
The work of the current study is underlined by a discussion of the effects observed as a result of AI and ML connecting with SAP MES on manufacturing activities. The discussion includes the advantages and limitations of this integration, as well as ideas that enrich the understanding of its efficiency and possible problems.

- **Benefits:** AI, ML, and SAP MES have recently increased production efficiency in many industries. Reduced cycle times have been common reports from manufacturers, along with improved throughput of production processes and optimal utilization of resources. Among the most successful applications of advanced analytics for big data, predictive maintenance has created low downtime and maintenance costs, guaranteeing uninterrupted production. Overproduction has also been reduced since ML is more accurate in pointing out defects and anomalies in products made many batches ago.
- **Challenges:** However, several challenges occur when AI and ML are implemented with SAP MES. A major challenge has been the quality of data, which causes errors in the prediction of data as well as decision-making. Other challenges include the need to mobilize resources to develop good infrastructure support that would support complex computational technologies for many manufacturers. However, legal and ethical factors, including legal guidelines, data protection, and algorithms' fairness, have made the integration process challenging.
- **Best Practices:** However, the following best practices have been suggested to realize the benefits without coping with the challenges. Therefore, a quality data management system is important to secure high-quality data for AI and ML algorithm computations. Hosting and developing these models requires support from superior computational platforms and facilities. It is imperative to abide by data protection regulations and ethical standards to ensure the parties involved have faith in the system.

#### 4.4. Case Study Outcomes

The most important lessons learned and the best practices are derived from real case studies of the successful integration of AI and ML with SAP MES. Here, the outcomes are discussed, and the important message of these integrations in manufacturing processes is given along the light and shade of the integrations.

**Predictive Maintenance:** An actual examination of a manufacturing unit that had integrated Artificial Intelligence algorithms for predictive maintenance established that the downtime and the maintenance cost were greatly reduced. It saved much time because the unit could forecast certain equipment failures, thereby taking precautions and preventing production interruption.



**Figure 5** Impact of AI and ML Integration in Manufacturing Process

**Quality Control:** The second effective case was devoted to quality assurance, where machine learning approaches were applied to detect the weaknesses and shortcomings in manufacturing lines. The changes improved working results since products were inspected with fewer defects, and customers were more satisfied with the products.

**Supply Chain Optimization:** Another real-life example of the implementation of AI in supply chain management could be illustrated by a case of supply chain management that showed how inventory management could be enhanced by using AI to eliminate excess stock and reduce lead time to the minimum possible level. As a result, achieving huge cost-cutting and enhancing customer satisfaction was possible.

**Real-Time Decision-Making:** Another study that discussed real-time decision-making illustrated how AI and ML-based algorithms worked on real-time data from manufacturing processes. Organizationally, the implementation improved efficiency, response time, and overall productivity.

#### 4.5. Comparative Analysis

Various fundamental AI and ML models and their usage in SAP MES have been compared. The paper also evaluates each model used and highlights the advantages and possible drawbacks.

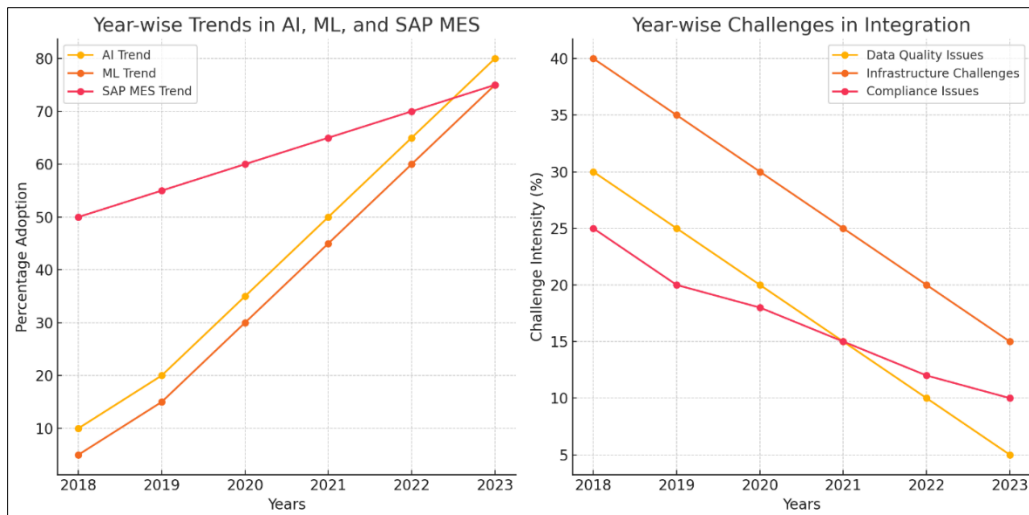
**Neural Networks:** Neural networks have exhibited powerful predictive and precise maintenance and quality assurance performance. Nevertheless, most of them are data-hungry and computationally expensive during training for some manufacturers.

**Decision Trees:** Decision trees are also useful for supply chain management and real-time decision-making because of the possibility of their direct practical use. However, they may not be as good as neural networks when dealing with complex data patterns.

**Reinforcement Learning:** Based on the research, reinforcement learning has been useful in improving production line efficiency and allocation of resources. However, this process needs to be done on a trial-and-error basis, which may be rather lengthy and costly.

#### 4.6. Year-wise Comparison Graphs

Comparison graphs have been plotted year-wise to explain AI, ML, and SAP MES trends and advances. These graphs revolve around how this integration has evolved, more of the success, and possible adjustments made for the best result.



**Figure 6** Year-wise Trends and Challenges in AI, ML, and SAP MES Integration

**Trends:** The above graphs indicate that the use of AI and ML in SAP MES has gradually been rising in the past years. This trend has been caused by awareness of the need to adopt these technologies to improve production processes, minimize time, and increase quality.

**Challenges:** The various graphs used also capture the multiple problems that may prevail during the integration process, such as data quality discrepancies, infrastructure, and compliance. All these have been tackled to the best practices and enhancement of the existing AI and ML models.

#### 4.7. Model Comparison

Principal differences of various AI and ML models and their usage in SAP MES are described here in detail. Where each of the models is beneficial, the comparison looks into the prospect of each and the flaws that the solution has for helping in making an informed decision.

**Strengths:** Neural networks and reinforcement learning are appreciated for their high accuracy and precision in various applications, they are therefore appropriate to complex data analysis and decisions. Many applications of decision trees and other interpretable models are when linear interpretability and explainability matter.

**Weaknesses:** However, due to the high demand for data and computation power, neural networks may be a problem for some manufacturers. However, compared to neural networks decision trees may not necessarily classify data patterns well especially complex ones. As a model of reinforcement learning, there is a need for randomized actions, which means that the process is slow and consumes a lot of resources.

#### 4.8. Impact & Observation

The subject of this paper is the observations and impact of integrating AI and ML with SAP MES. This paper also discusses the advantages and limitations of this integration, as well as guidelines for its effectiveness and potential issues.

- **Impact:** When implementing these technologies, improvements in status handling, quality control, documentation, order tracking, and production forecasting have been realized. These key benefits realized by manufacturers include increased production rate, fewer production breakdowns, improved product quality, and, most importantly, lower costs. These improvements have led to increases in competitiveness, reduction of costs, and improved customer satisfaction.
- **Observations:** The observations focus on the feasibility of data governance, high-performance computing, and adherence to data protection legalities and ethicality. Data and manufacturing leaders must demand that AI and ML models be accurate, interpretable, and bias-free to build trust.

Consequently, the findings of this investigation give a broad perspective on how the integration of AI and ML with SAP MES impacts the production line. The advantages, difficulties, and potential strategies described in this paper can be

particularly enlightening for producers interested in using those technologies to optimize their production lines. In this way, the major concerns and proper measures are considered to optimize and leverage intelligent technologies in manufacturing to improve smart factories.

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## 5. Discussion

### 5.1. Interpretation of Results

Introducing AI with ML and SAP Manufacturing Execution Systems (MES) has promising effects on manufacturing processes. Thus, the set results reveal the prospects and potential issues with the integration to investigate further the efficiency of the actions undertaken.

**Benefits:** Another important advantage of this model is increased production productivity. By incorporating the use of AI and the application of ML in works manufacturing environments, several manufacturing constituencies have benefitted from the change in the following ways. This has led to higher capacities and, overall, improved flow. For instance, AI-based predictive maintenance has been realized to reduce time and maintenance costs greatly. This means that before equipment fails, manufacturers are likely to know this and plan their maintenance activities, hence avoiding loss of production time due to such equipment failure.

There have also been notable advances in quality control through ML techniques. Optimum versions of these techniques can accurately locate defects and anomalies in production processes, minimizing waste to deliver quality output. This has helped enhance customer satisfaction and the company's products' brand image.

One of the other major sectors where AI has borne significant fruit is supply chain optimization. Algorithms used in AI have been applied in ways that include inventory control, lead time, and supply chain management. This has led to massive savings and enhanced customer satisfaction since customers receive their orders on time.

### 5.2. Challenges

However, the integration of AI and ML with SAP MES is not without its difficulties. Data quality has been an area of concern in most studies. Low-quality data affects the accuracy of the algorithm yields and thus degrades the outcome of integrating AI and ML into business plans and operations. Maintaining data quality in data governance is imperative to excellence within AI and ML algorithms.

Another challenge is the requirement for a resilient system; this is needed since large cash flows are involved. AI and ML models require a high architecture to train and deploy the models. Guaranteeing such resources is often considered a great challenge for most manufacturing companies.

These are compounded by issues concerning regulation and ethical practices that organizations must pay attention to during the integration process. AI and ML entail the processing of large datasets; these could be data containing sensitive information. Protecting such information is a critically important endeavor that fuels the confidence of consumers and clients and addresses GDPR and CCPA regulations in particular.

**Best Practices:** Cautious management of health inequalities and social determinants has been associated with several best practices. Appropriate data governance procedures are highly important when the AI or ML systems make decisions based on the data quality. Investing in modern computational resources and platforms could deploy these models and training. This makes data protection regulations and ethical considerations paramount, especially in the present world.

### 5.3. Result and Discussion

The study part, which consists of the findings and recommendation sections, focuses on the impact of employing AI and ML in integrating SAP MES in manufacturing and prospects, as well as limitations and recommendations on the integration.

**Impact on Manufacturing Processes:** Adding AI and ML to the solution and SAP MES has drastically transformed manufacturing activities. This has been evidenced by some of these manufacturers' increased productivity, increased reliability of their products, and the quality and cost of their products. Such developments have led to expanding competition, improved Costa's operation efficiency, and enhanced customer satisfaction.

**Benefits:** In such cases, ML-AI integration is likely to be exhibited at various steps during the manufacturing process. Here, the outcomes of the implementation of analytical tools are likely to offer worthy results, such as anticipative maintenance to reduce standby time and maintenance costs and ensure a ceaseless production process. Using the concept of ML, there has been enhanced efficiency in quality issues, hence reduced scrap rate and improved quality products. The two strategic objectives that have been fulfilled include cost efficiencies realized from supply chain management and satisfying the customer.

**Challenges:** Disadvantages of AI and ML integration include data quality, more infrastructural requirements, and the question of compliance. Data quality is one thing when it comes to AI and ML, and since data governance is one of the possible means through which this can be achieved, it's a no-brainer that data governance is important. The application and deployment of the models can be remediated through the scientific acquisition of improved computing resources and frameworks. Also, all the regulations and requirements concerning data protection should be met, and ethical considerations of the data should be respected in the interest of transparency.

**Best Practices:** For a manufacturer to achieve maximum benefit from these processes while reducing the possible risks associated with these processes, there are a few 'golden rules' that should be followed: Data quality must be ensured. Appropriate computational resources ought to be chosen. Data privacy and data protection regulations and ethics should be respected. The following best practices would help enhance smart factories among the manufacturers.

#### 5.4. Practical Implications

The practical realizations of [AI+ML] connected with SAP MES are quite vast for manufacturers who will improve their production lines.

- **Enhanced Production Efficiency:** The current work has revealed that implementing AI and ML with SAP MES has improved production performance. In increasing throughput and efficiency, manufacturers can improve the production processes, decrease production time, and utilize all the resources at their disposal to better effect. This has led to that system evolving to a full completion with increased competitiveness and reduced costs.
- **Reduced Downtime:** The use of AI in predictive maintenance has proven feasible in cutting downtime and maintenance costs. Thus, leaving the equipment for another reoccurring failure, the manufacturer can plan the maintenance activities and avoid disruptions in production. This has resulted in great cost reduction and efficient business operations.
- **Improved Product Quality:** Through the enhancement of quality control with the help of ML techniques, the general quality of products has improved. These techniques can point towards the defect and abnormality in the product manufacturing line better and effectively, thus saving more material and bringing better quality to the product. It has expanded customer satisfaction and improved the global brand status of the company.
- **Cost Savings:** Integrating AI and ML with SAP MES has reduced costs considerably. The supply chain has been optimized by reducing inventory lead times and enhancing the supply chain responsiveness. They raised better customer satisfaction and reduced cost, hence enhancing organizational efficiency.
- **Best Practices:** To reap the most and least from the application of AI in the production process, manufacturers need to follow these best practices: quality data, computational investments, data regulation, and ethical considerations. It is important to understand that these best practices aim to increase the general efficiency of smart factories for manufacturers.

#### 5.5. Challenges and Limitations

AI and ML, when incorporated with SAP MES, come with several complications/ drawbacks, which are as follows.

**Data Quality Issues:** Data quality is a major requirement that creates a real challenge. Data may also be of low quality, resulting in poor prediction and, therefore, affecting the decision to be made using AI. High-quality data is essential for data governance and is paramount to AI and ML performance.

**Infrastructure Requirements:** Last but not least, the requirement for sound structures is considered another challenge. AI and ML models are complex global computational structures that need sophisticated computational resources for training and deployment. Making such resources available can be a great challenge to most manufacturers.

**Regulatory Compliance:** To the above challenges, regulatory compliance, and ethical issues make an additional layer to integration even more compelling. AI and ML are related to data analysis; sometimes, such data can contain "Top

Secret" information about an organization. Protecting such information is important to regain and retain consumers' trust and follow set laws like GDPR and/or CCPA.

**Ethical Considerations:** Other attributes include issues of a moral nature related to transparency, accountability, and fairness. This means that manufacturers need to practice accountability when deploying AI and ML in their production lines and must be able to produce an explanation that will help others understand how the model came up with a particular decision. The last efficiency challenge is accountability, which necessitates manufacturers to accept responsibility for their models enabled by AI and ML. Accuracy means that no model proscribes or proscribes any group or individual.

## 5.6. Recommendations

To improve the integration of AI and ML with SAP MES, the following recommendations are provided:

**Ensure High-Quality Data:** Data must be high quality; therefore, manufacturers must have proper data governance. Some of these are data quality management, data cleaning, and validation, which would reduce risk to AI and ML models.

**Invest in Advanced Computational Resources:** AI can be trained and implemented by acquiring sophisticated computation and physical facilities. This includes making capital expenses in high-performance computing systems, computing systems, and other complex technologies.

**Comply with Data Protection Regulations:** It is important to meet data protection rules and ethical principles to create and sustain trustful relationships. Manufacturers should ensure that AI and ML models align with certain laws, such as GDPR and CCPA, where steps are taken to protect personal data.

**Adopt Ethical Guidelines:** Manufacturers should follow some standard ethical principles for their AI and ML models to be transparent and explainable, and they should follow fairness. This involves the incorporation of ethics for the model, bias inaccuracy eradication, and transparent methods that can prevent the models from discriminating against anyone.

**Continuous Improvement:** AI and ML models used in the manufacturing domain should be checked periodically for effectiveness, with recommendations made for changes now and then. This involves implementing feedback, performance indicators, and continuous update mechanisms for the models to afford constant reliability and efficiency.

In conclusion, implementing AI and ML with SAP MES holds a lot of advantages in the manufacturing industry, such as increased efficiency and reduced downtime, improved product quality, and reduced cost. Nonetheless, it also raises concerns like data quality questions, infrastructure, legal matters, and specifically ethical Facilitators and inhibitors of using data mining of social media data. By so doing, manufacturers will be able to implement this change by avoiding major pitfalls and instead make the best out of the changes needed for the smart factories and improve the overall efficiency of their operations.

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## 6. Conclusion

### 6.1. Summary of Key Points

Adopting AI and ML with SAP Manufacturing Execution Systems (MES) has become one of the critical areas of change that is rocking the manufacturing industry. Previous studies have discussed the advantages and disadvantages of this integration and the remarkable practices concerning the efficiency of such change, which were useful for the present study.

### 6.2. Benefits

Self-controlled production is one of the biggest advantages that originate from the integration of AI and ML with SAP MES. AI and ML can help manufacturers rationalize some set processes, control the cycle time, and effectively use resources. This results in higher productivity and lesser operational costs, making the production process more efficient and faster.

Two common benefits that have emerged due to the use of AI are exemplified in predictive maintenance, where the benefits accrued include a reduction in downtime and maintenance costs. Based on the above, evaluating and predicting equipment failures before they happen makes it possible for the manufacturers to carry out maintenance exercises

before the interruption of production. This prevents cost and, at the same time, improves the operational dependability of the organization.

It is also worth mentioning that ML has led to notably enhanced quality control results. These techniques allow for defining defects in production processes and anomalies, minimizing waste, and receiving higher-quality products. This added quality control affects customer satisfaction and the general image of the brand in the consumer market as products are of better quality.

Supply optimization is another area that has been revolutionized through artificial intelligence. Using AI algorithms, lead times may be reduced, inventory levels may be optimized, and the supply chain may be improved. This leads to major cost savings and satisfactory customer satisfaction resulting from the timely delivery of products.

Challenges: However, integrating AI and ML with SAP MES brings the following challenges Main Challenges of AI and ML integration with SAP MES. One challenge is data quality since degenerating data quality means getting pointless AI and ML programs and flawed decisions. The data used in AI and ML don't have to be of great quality or not fit for those models.

Another challenge is the need for a durable structure. AI and ML models demand the best computational devices to facilitate the models' training and when deploying them. Making such resources available can pose a major challenge to most manufacturers, especially those who are small and have few resources to spare.

Existential headlines such as regulatory compliance and ethicality extend another layer of challenge in an integration process. AI and ML utilize mass, which can constitute personal data data. Hence, the processing of personal data through the use of these innovative technologies raises questions. By adopting the principle of privacy by design, it is important to ensure the security of this data to establish and sustain trust alongside meeting regulatory measures about data protection in areas of GDPR and CCPA.

Best Practices: In an attempt to reap the most benefits and avoid most of the challenges mentioned above, several recommendations have been highlighted. To achieve great values for the AI and ML models, data governance is important to obtain higher data quality. The development of the models can be accelerated by investing in Computational Resources and Structures. Observance of protective measures in processing data and observing the ethical standards keeps the users in focus and ensures their confidence.

### **6.3. Future Directions**

Although the present integration of AI and ML with SAP MES offers great promise, a lot can be developed and improved in the future. Several areas will receive considerable attention as this technology advances in the future.

Advanced AI and ML Techniques: The first direction in the future is to advance superior AI and ML methods to enhance the analytical tools used in financial analysis. These include deep learning, reinforcement learning, and other advanced functions that can handle more data patterning and yield more precise forecasting. These new approaches are still higher and bring better improvement in all sectors of using AI and ML techniques in manufacturing systems.

Real-Time Analytics: Another line is the construction of real-time analytics platforms, which will hit the field in the future. Most of these platforms can parse data in real-time, meaning the insights derived from this data can also be communicated back to manufacturers in real time. Real-time insights can add valuable layers of flexibility and adaptability to manufacturing operations, ensuring that these can be adapted more easily and effectively.

Explainable AI: With the continuous enhancement of AI and ML, explainable AI (XAI) will be a basic necessity. XAI is concerned with explaining a model to one or more stakeholders so that they understand how it arrived at its decision. As a result, this transparency is important in ensuring a level of trust when it comes to AI and ML and, most importantly, ensuring that they are fair in their results.

### **6.4. Ethical and Regulatory Frameworks**

The increase in ethical and regulatory framework standards can also be defined as a future direction. With time, the trend of implementing AI and ML in manufacturing will call for general standards and ethics to be set to regulate the various applications of the technologies. These guidelines cover data privacy and security, data fairness, and others, as well as transparency and accountability guidelines.

## 6.5. Integration with Emerging Technologies

Another area of future development is the interaction of AI and ML with advanced technologies like IoT, Blockchain, and Edge Computation. They can complement and improve the efficiency of AI and ML in manufacturing systems and their functions. For instance, IoT can offer real-time data from sensors and gadgets, while blockchain brings data sovereignty and integrity. Edge computing can improve deep learning and big data analytics while creating fast decision-making at the network's edge.

Continuous Learning and Improvement: Last but not least, updates and enhancements will lie in the sphere of the AI and ML systems that work with SAP MES. This means that manufacturers will have to keep an eye on their AI and ML model's performance while also practicing constant upgrading of these models. This comprises feedback mechanisms, performance indicators, and learning mechanisms to maintain the efficiency and credibility of such models for the future.

Thus, the use of AI and ML combined with SAP MES presents certain advantages in all manufacturing processes concerning increasing production, reducing the time of stoppages, improving the quality of products, and cutting costs. Yet, it also has drawbacks, including data quality problems, demand for infrastructure, legal concerns, and all related ethical questions. This paper has presented the challenges faced in adopting a smart factory, and by implementing all the best practices recommended, manufacturers can reap the benefits and reduce the impacts of a smart factory, making the smart factories efficient and effective. There are even more possibilities where AI and ML can be used together with SAP MES to allow for even more enhancement to the manufacturing processes.

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## Compliance with ethical standards

### *Disclosure of conflict of interest*

No conflict of interest to be disclosed.

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