

## Correlation between knowledge and medical waste management practices of *puskesmas* officers in Medan City

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### Abstract

Health care industry has contributed to the increasing amount of medical waste. It is very important for health care providers to have the necessary knowledge to practice medical waste management. The study aims to determine the correlation between knowledge and solid medical waste management practices by city health center (*puskesmas*) officers in Medan City in 2021. This study was an analytical observational study and was collected using questionnaires to 41 *puskesmas* officers in Medan City, North Sumatra, Indonesia. The independent variable was knowledge of *puskesmas* officer in solid medical waste management and the dependent variable was practice of *puskesmas* officer in solid medical waste management. The result is there are *puskesmas* officers who have less knowledge and less practice as many as 2 respondents (4,9%), *puskesmas* officers who have less knowledge and good practice as many as 6 respondents (14,6%), *puskesmas* officers who have good knowledge and good practice as many as 1 respondent (2,4%), and *puskesmas* officers who have good knowledge and good practice as many as 32 respondents (78%). The results of the statistical test obtained a p-value of 0.032, so there is correlation between the level of knowledge and solid medical waste management practices at *puskesmas* in Medan City in 2021. To improve knowledge and practice of medical waste management, it is recommended for *puskesmas* officers to attend training and implement the standard operating procedures and for the government, it is recommended for carrying out training, providing adequate temporary disposal sites, and supervising medical waste management.

**Keywords:** Knowledge; Practices; Solid Medical Waste; *Puskesmas* Officer

### 1. Introduction

The growth of the healthcare industry in Indonesia has contributed to an increase of medical waste [1]. Data shows that the quantity of curative injection equipment waste in Indonesia is estimated at around 300 million per year, with 376,089 kg annually of solid medical waste produced annually in Medan, as one of the largest cities in Indonesia [2]. However, there are still limited resources for implementing effective waste management in developing countries [3]. Most health care institutions in developing countries are constrained by technological, economic, social challenges and the lack of adequate staff training in waste management [4].

Medical waste must be managed in an appropriate and adequate manner because poor waste handling practices and unsafe disposal methods harm the officers, the public, and the environment [5]. On the other hand, there is limited knowledge about the symptoms and health effects of individuals that exposed to waste of health care [6]. The World Health Organization estimates that every year there are between 8 and 16 million new cases of Hepatitis B virus, 2.3 –

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4.7 million cases of Hepatitis C virus and 80,000 – 160,000 cases of HIV due to unsafe injection disposal and very poor waste management systems [7].

Everyone who is exposed to hazardous waste from health facilities is likely to be at risk [8]. The ability to manage medical waste by health care providers requires knowledge as the basis [9]. It is imperative for healthcare providers to have the necessary knowledge to practice medical waste management properly to protect themselves, society and more importantly the environment [10]. Lack of knowledge and practice of the *puskesmas* officers risks endangering health care officers, patients, and the environment [11].

*Puskesmas* is a health facility that provides direct services to the community which in its activities produces medical waste in both solid and liquid form [12]. Based on the data gathered from the Ministry of Health in 2019, there are 10.062 *puskesmas* in Indonesia and there are 41 units of *puskesmas* in Medan City [13]. Each *puskesmas* have responsibilities related to the waste generated [14]. However, there are only 6.89% of *puskesmas* that have adequate medical waste management practices and there are still many *puskesmas* that do not manage waste according to standards [15]. Based on the description above, the researcher is interested in examining the correlation between and medical waste management practices of *puskesmas* officers in Medan City using chi-square.

## 2. Material and methods

This study is an analytic observational study with a cross-sectional research design. The study was conducted at *puskesmas* in Medan City, North Sumatra, Indonesia. The research was carried out from July 2020 to December 2021. The population of the research was gathered from the amount of public health care in Medan city. With the use of total sampling technique, the sample of the research is the *puskesmas* officers who in charge of solid medical waste management with the amount of 41 employees. There are 2 (two) variables in this research, the independent variable is the knowledge of the officer in solid medical waste management in Medan City and the dependent variable is the practice of the officer of the officer in solid medical waste management in Medan City. The knowledge and practice variables were collected by questionnaire. The knowledge questionnaire contains of 12 questions and the practice questionnaire contains 10 questions. This questionnaire was about the process of identification, separation, labeling, transportation, storage, and disposal/destruction of solid medical waste. The data were proceeded by several stages, start from editing, coding, scoring, entry, tabulating, and cleaning, and were analyzed by using univariate analysis and bivariate analysis. Univariate Analysis was carried out based on each variable by calculating the frequency distribution to know the characteristics of the research subject. Bivariate Analysis was conducted to determine the relationship between two variables consisting of the independent variable and the dependent variable.

## 3. Results

### 3.1. Sample Characteristics

The study was conducted to 41 *puskesmas* officers who in charge for medical waste management in Medan City. The data collection was carried out in February – March 2021. Table 1 presents the characteristics of the subject in this research with observed frequencies and percentages. Based on the table, most of the officers are female (82.9%) and in age of 41-50 years old. University is the place where 63.4% of the officers graduated. All the officers are civil servants with work 7 hours/day. Most of the officers who in charge for medical waste management are sanitarian officer and work <11 years in the *puskesmas*. Most of the officers have never attended training (63.4%).

**Table 1** Characteristics of the subjects of the research

Characteristics	Criteria	Frequency	Percentage
Age	< 31 years old	2	4.9%
	31-40 years old	11	26.8%
	41-50 years old	16	39%
	>50 years old	12	29.3%
Gender	Male	7	17.1%
	Female	34	82.9%
Education	University	26	63.4%
	Academy	15	36.6%

Length of work	<11 years	16	39%
	11-20 years	9	22%
	21-30 years	9	22%
	>30 years	7	17%
Position	Sanitarian officer	39	95.1%
	Doctor	1	2.4%
	Health promotion	1	2.4%
Working hours	< 7 hours	0	0%
	7 hours	41	100%
	> 7 hours	0	0%
Employment status	Civil servants	41	100%
	Non civil servants	0	0%
Training Participation	Never attended training	26	63.4%
	Have attended training	15	36.6%

### 3.2. Bivariate Analysis

Bivariate analysis explains the correlation between knowledge and the practice as independent and dependent variable. The method used is chi-square with 95% confidence level ( $p$ -value  $<0.05$ ). Table 2 shows that there are *puskesmas* officers in Medan City who have less knowledge and less practices as many as 2 respondents (4.9%). There are 6 respondents (14.6%) of *puskesmas* officers in Medan City who have less knowledge and good practice. There are 1 respondent (2.4%) of *puskesmas* officers in Medan City who have good knowledge and less practice and 32 respondents (78%) with good knowledge and good practice. The results of the chi-square test obtained  $p=0.032$  which indicates that there is correlation between the knowledge of *puskesmas* officers with solid medical waste practices at *puskesmas* in Medan City.

**Table 2** Determinants of Practices (an analysis by Chi Square Statistic Test)

Variable	Practice				p-value
	Less		Good		
	N	%	N	%	
Knowledge					
Less	2	4.9	6	14.6	0.032
Good	1	2.4	32	78	

## 4. Discussion

The results showed that most of the officers already have good knowledge with 33 respondents (80.5%) have good knowledge and 8 respondents (19.5%) have less knowledge. Most of the respondents already have good practices with 38 respondents (92.7%) and 3 respondents (7.3%) have less medical waste management practices. However, medical waste management have a comprehensive management process begins with identification, waste sorting, container sorting, waste treatment, and waste transportation. Based on the results of the knowledge questionnaire, it was found that most of the respondents have correct answers on the questions related to waste identification, sorting, and storage. But there are respondents who had wrong answers on the questions related to the diseases that can be caused by waste hazards, waste transport trolleys, the use of incinerators, and special plastic coatings. On the results of the practice questionnaire, it was found that most of the respondents have practiced good waste management starting from waste identification, sorting, storage, and waste treatment. But the respondents have incorrect answers related to transporting waste from temporary shelter with 28 respondents had incorrect answers.

Based on table 2, there are 32 *puskesmas* officers who have good knowledge and good practice of respondents in managing solid medical waste in Medan City. However, there are still respondents who have less knowledge or less practices in managing solid medical waste at the *puskesmas*. This result could be happened because of the factors that

affect knowledge or practice. Based on the research conducted, there are 8 (19.5%) respondents who have less knowledge that have never attended training and there are 3 (7.3%) respondents who have less practices that have never attended training. Training can increase certain knowledge and skills so that employees become more skilled [16] and able to carry out tasks according to standards responsibly and training can prepare workers with the knowledge and skills required for today's jobs [17]. Training is made to increase the insight, knowledge, skills of the employees and could change the attitudes and behavior of employees to be more productive [18].

Based on table 2, the results of the Chi-Square test,  $p=0.032$ . So, it can be concluded that there is a correlation between the level of knowledge and solid medical waste management practices at *puskesmas* in Medan City. This is in line with the others research which states that there is a relationship between knowledge and actions of health workers regarding hospital medical waste management [19] and in line with another research which states that there is a relationship between knowledge and practice of medical waste collectors [20]. To act in disposing of medical waste in its proper way, there are efforts that can be made to increase knowledge by providing training. Because medical waste requires special handling to minimize the negative impacts that arise.

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## 5. Conclusion

Most of the *puskesmas* officers in Medan City already have good knowledge and good practice in solid medical waste management. However, there is still another *puskesmas* officers who have less knowledge and less practice in solid medical waste management. By this study, the result is there is a correlation between the level of knowledge and solid medical waste management practices at *puskesmas* in Medan City. So, this study could be the source of information in enriching the development of science and knowledge in terms of solid medical waste management at *puskesmas* in Medan City and provide the overview on the current situation, and how to manage and increase the knowledge and the practices of the officers.

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## Compliance with ethical standards

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### *Disclosure of conflict of interest*

There is no conflict of interest in this research.

### *Statement of ethical approval*

Research ethical issues were addressed carefully on this study. The research ethical clearance approval letter was obtained from the Health Research Ethics Committee Universitas Airlangga School of Medicine Surabaya, Indonesia, No. 57/EC/KEPK/FKUA/2021, on March 18, 2021.

### *Statement of informed consent*

Informed consent was obtained from all individual participants included in the study.

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